

# The Swan Inn

Hanley Swan

## COVID-19 Information – 22/09/20

Below is the latest version of our operating procedures to comply with COVID-19 regulations and laws.

Please ensure you read and understand them. They are important for the safety of all our customers and staff.

When you arrive please come to the front door, a greeter will take you through to your table and explain all the little changes.

ALL customers entering the building MUST wear a mask, even if they are just popping to the toilet. Once at your table you are allowed to remove your mask. Service will be table service only both inside and out.

If you are only drinking please don't just find a table, you will need to register with us at the front door the same as diners.

The patios are reserved for dining only. The menus and wine lists will be single use and will then be recycled. We have taken a few tables out and spaced out the rest to give you all a bit more room.

Please remember the Governments restrictions on numbers is 6 people, inside or outside. That means any group of six is fine. It will be illegal for us to do any group larger than this, even split over more than one table. Please don't ask us to break the law. This new law applies to drinkers and diners.

All groups will need to provide the email address of one of the party to comply with the governments "Track and Trace" scheme.

We are requesting that inline with the best practice guidelines that all payments are made by card for both drinks and food.

We will be cleaning even more than we usually do, with all staff carrying the correct sanitiser and fully cleaning all tables and seats after use. There will be hand sanitiser stations at all entry and exit doors as well as at key points around the building and on all tables.

We know that with your help we can keep our lovely pub open with the best food, drink and service that you know and love here at the Swan

Kind Regards,

Barney and all the team

The Swan Inn

01684 311 870

[info@thehanleyswaninn.com](mailto:info@thehanleyswaninn.com)

[www.thehanleyswaninn.com](http://www.thehanleyswaninn.com)

thehanleyswaninn.com      info@thehanleyswaninn.com

Worcester Road, Hanley Swan, Worcester, WR8 0EA

01684 311870